

# QUALITY POLITICS

LIBNOVA SL, aware of the commitment made to its clients, employees, beneficiaries of services and society in general, has established a Quality Management System in its organization (**QMS**) according to the standard **UNE-EN-ISO 9001: 2015** for the following scope:  
**Software development; Digitization of Information and Installation of Maintenance and Hardware and Software.**

As proof of its commitment, the General Management approves this policy, which is visible in the facilities, providing the framework to establish and review quality objectives that allow continuous improvement based on an assessment of risks and opportunities, in accordance with its activity. and the following general principles:

- Provide a service that satisfies the legal, regulatory requirements and expectations of its clients and interested parties based on the analysis of contexts, risks and opportunities.
- Establish permanent training and awareness programs, which will make it possible to have personnel with a high level of qualification to carry out the activities included in the QMS and improve the performance of the processes that affect quality.
- Involve, motivate and commit personnel with the purpose of achieving their participation in the development and application of the implemented Quality Management System.
- Maintain permanent contact with your clients and subcontractors, collaborate together to improve your service, from the point of view of quality.
- Comply with the legislation and regulations applicable to its activities, as well as other requirements that the organization subscribes to voluntarily.

To guarantee the success of the management system, the Management will provide the human, technical and operational resources necessary for its correct operation and periodic maintenance. This policy is communicated to the members of the organization and is mandatory.

Signed In Madrid, March 6, 2024

General Directorate